

Date: January 5, 2024

To: Valued Customers

From: Metrex Product Management

Subject: EmPower™ Enzymatic Detergent Update

Thank you for your business and continued support of Metrex. As we continue to improve our products and find ways to add value to our customers, we are updating our EmPower enzymatic detergent's formulation, performance, and shelf life. Current product SKU, packaging configurations (weight and dimensions), and price will remain the same.

The label of the reformulated detergent has been updated to reflect the changes, and it will be slightly different from the current version (see picture). We recommend updating your product descriptions as below to reflect the changes:

“EMPOWER MULTI ENZYMATIC DETERGENT LOW FOAM FAST CLEANING”



SKU	Product Description
10-4102	EmPower 2 oz - 48 Bottles/Case
10-4100	EmPower 1 Gallon - 4 Bottles/Case
10-4400	EmPower Fragrance Free 1 Gallon - 4 Bottles/Case
10-4150	EmPower 5 Gallon - 1 Bottle/Case

We look forward to your continued support and feedback. If you have any questions or require further information, please contact Metrex Customer Care at metrexcustcare@metrex.com.